

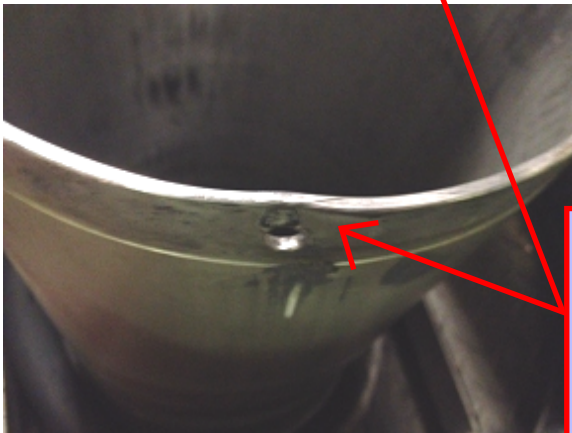
Insist on Will-Burt Factory Authorized Service

Will-Burt masts are designed for years of trouble-free service. There are Will-Burt pneumatic masts on the street that have been in service for 20 years or more. A factory-certified service center or service direct from The Will-Burt Company will ensure that your mast will operate safely and reliably for years.



A recent event has occurred that highlights the importance of having your mast serviced properly by factory-trained professionals. A non-certified and non-authorized repair shop performed maintenance on a pneumatic mast that included collar and seal replacement. During reassembly, a mast section was not lined up properly with the corresponding mast collar. This prevented the collar bolts from seating properly in the pre-drilled holes of the mast tube. This lack of positive engagement allowed the upper mast sections to "launch" from the lower section when pressurized, resulting in damage to the mast and the vehicles on which it fell.

We are happy to report that no one was injured during this incident.



**Improper mast reassembly by a repair shop prevented the collar bolts from engaging properly with the mast section.
Result: Mast launched from base tube when pressurized.
Luckily, there were no injuries.**

Insist on Will-Burt factory-trained technicians when your mast is in need of repair or service!

A list of certified service centers can be found at:

<http://www.willburt.com/contact/us-service-center/>

Or, for service at the factory call:

The Will-Burt Company Factory Service - Orrville, Ohio.....1-330-684-5244

The Will-Burt Company Factory Service - Tulsa, Oklahoma....1-800-850-8535